

Usage Summary
2009

	2008	2009	Change From Same Month Last Year	2009 Change From Previous Month	Year To Date Change From Last Year
September 2009 Overview					
Days Open	29	28	-3.4%	-9.7%	-0.4%
Visits	25,227	19,921	-21.0%	-9.6%	4.0%
Circulation	29,838	33,050	10.8%	-8.1%	7.3%
Questions Asked	4,475	4,505	0.7%	0.0%	8.7%
Program Attendance	1,374	1,327	-3.4%	92.0%	0.8%
Internet Sessions	6,743	5,481	-18.7%	-5.4%	6.8%

Days Open					
January	30	30	0.0%	7.1%	
February	29	28	-3.4%	-6.7%	
March	30	31	3.3%	10.7%	
April	30	29	-3.3%	-6.5%	
May	29	29	0.0%	0.0%	
June	30	30	0.0%	3.4%	
July	30	30	0.0%	0.0%	
August	30	31	3.3%	3.3%	
September	29	28	-3.4%	-9.7%	
October					
November					
December					
TOTAL	267	266			-0.4%

Visits					
January	16,514	16,829	1.9%	17.2%	
February	14,917	18,288	22.6%	8.7%	
March	16,729	23,313	39.4%	27.5%	
April	19,430	19,750	1.6%	-15.3%	
May	14,738	17,227	16.9%	-12.8%	
June	18,026	21,074	16.9%	22.3%	
July	27,239	19,946	-26.8%	-5.4%	
August	18,745	22,038	17.6%	10.5%	
September	25,227	19,921	-21.0%	-9.6%	
October					
November					
December					
TOTAL	171,565	178,386			4.0%

Circulation					
January	32,620	32,321	-0.9%	19.5%	
February	30,185	30,448	0.9%	-5.8%	
March	32,569	36,063	10.7%	18.4%	
April	30,606	33,239	8.6%	-7.8%	
May	30,841	31,132	0.9%	-6.3%	
June	35,876	38,814	8.2%	24.7%	
July	36,837	39,832	8.1%	2.6%	
August	30,432	35,972	18.2%	-9.7%	
September	29,838	33,050	10.8%	-8.1%	
October					
November					
December					
TOTAL	289,804	310,871			7.3%

**Usage Summary
2009**

	2008	2009	Change From Same Month Last Year	2009 Change From Previous Month	Year To Date Change From Last Year
Questions Asked (not including Welcome Desk)					
January	3,668	4,080	11.2%	19.3%	
February	3,391	3,372	-0.6%	-17.4%	
March	4,164	6,489	55.8%	92.4%	
April	4,835	4,749	-1.8%	-26.8%	
May	3,504	3,416	-2.5%	-28.1%	
June	3,463	4,958	43.2%	45.1%	
July	5,991	4,421	-26.2%	-10.8%	
August	3,754	4,506	20.0%	1.9%	
September	4,475	4,505	0.7%	0.0%	
October					
November					
December					
TOTAL	37,245	40,496			8.7%

Program Attendance					
January	1,214	1,009	-16.9%	-24.2%	
February	1,320	1,643	24.5%	62.8%	
March	1,807	1,834	1.5%	11.6%	
April	1,739	1,577	-9.3%	-14.0%	
May	1,584	1,543	-2.6%	-2.2%	
June	1,047	1,501	43.4%	-2.7%	
July	1,534	1,509	-1.6%	0.5%	
August	917	691	-24.6%	-54.2%	
September	1,374	1,327	-3.4%	92.0%	
October					
November					
December					
TOTAL	12,536	12,634			0.8%

Internet Sessions					
January	4,299	4,082	-5.0%	8.9%	
February	3,696	4,265	15.4%	4.5%	
March	4,156	5,851	40.8%	37.2%	
April	5,232	4,779	-8.7%	-18.3%	
May	4,451	4,435	-0.4%	-7.2%	
June	3,848	5,673	47.4%	27.9%	
July	5,601	5,039	-10.0%	-11.2%	
August	4,494	5,791	28.9%	14.9%	
September	6,743	5,481	-18.7%	-5.4%	
October					
November					
December					
TOTAL	42,520	45,396			6.8%