

Usage Summary  
2010

	2009	2010	Change From Same Month Last Year	2010 Change From Previous Month	Year To Date Change From Last Year
<b>December 2010 Overview</b>					
Days Open	28	28	0.0%	-3.4%	0.0%
Visits	18,438	16,350	-11.3%	-35.0%	2.9%
Circulation	29,050	29,107	0.2%	-9.2%	-3.1%
Questions Asked	4,164	3,746	-10.0%	-13.7%	-8.5%
Program Attendance	1,003	766	-23.6%	-63.1%	-15.7%
Internet Sessions	5,859	4,050	-30.9%	-27.6%	-4.5%

<b>Days Open</b>					
January	30	30	0.0%	7.1%	
February	28	28	0.0%	-6.7%	
March	31	31	0.0%	10.7%	
April	29	29	0.0%	-6.5%	
May	29	29	0.0%	0.0%	
June	30	30	0.0%	3.4%	
July	30	30	0.0%	0.0%	
August	31	31	0.0%	3.3%	
September	28	28	0.0%	-9.7%	
October	31	31	0.0%	10.7%	
November	29	29	0.0%	-6.5%	
December	28	28	0.0%	-3.4%	
<b>TOTAL</b>	<b>354</b>	<b>354</b>			<b>0.0%</b>

<b>Visits</b>					
January	16,829	14,431	-14.2%	-21.7%	
February	18,288	17,964	-1.8%	24.5%	
March	23,313	24,591	5.5%	36.9%	
April	19,750	16,693	-15.5%	-32.1%	
May	17,227	19,080	10.8%	14.3%	
June	21,074	25,737	22.1%	34.9%	
July	19,946	21,403	7.3%	-16.8%	
August	22,038	23,292	5.7%	8.8%	
September	19,921	19,411	-2.6%	-16.7%	
October	17,993	17,397	-3.3%	-10.4%	
November	19,810	25,137	26.9%	44.5%	
December	18,438	16,350	-11.3%	-35.0%	
<b>TOTAL</b>	<b>234,627</b>	<b>241,486</b>			<b>2.9%</b>

<b>Circulation</b>					
January	32,321	34,657	7.2%	19.3%	
February	30,448	31,536	3.6%	-9.0%	
March	36,063	36,368	0.8%	15.3%	
April	33,239	32,243	-3.0%	-11.3%	
May	31,132	26,676	-14.3%	-17.3%	
June	38,814	36,234	-6.6%	35.8%	
July	39,832	36,922	-7.3%	1.9%	
August	35,972	34,326	-4.6%	-7.0%	
September	33,050	32,351	-2.1%	-5.8%	
October	35,339	33,243	-5.9%	2.8%	
November	32,914	32,042	-2.6%	-3.6%	
December	29,050	29,107	0.2%	-9.2%	
<b>TOTAL</b>	<b>408,174</b>	<b>395,705</b>			<b>-3.1%</b>

<b>Questions Asked (not including Welcome Desk)</b>					
January	4,080	3,027	-25.8%	-27.3%	
February	3,372	3,989	18.3%	31.8%	
March	6,489	4,541	-30.0%	13.8%	
April	4,749	3,938	-17.1%	-13.3%	
May	3,416	3,260	-4.6%	-17.2%	
June	4,958	4,949	-0.2%	51.8%	
July	4,421	4,092	-7.4%	-17.3%	
August	4,506	4,881	8.3%	19.3%	
September	4,505	3,684	-18.2%	-24.5%	
October	3,444	3,318	-3.7%	-9.9%	
November	4,098	4,339	5.9%	30.8%	
December	4,164	3,746	-10.0%	-13.7%	
<b>TOTAL</b>	<b>52,202</b>	<b>47,764</b>			<b>-8.5%</b>

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2010

	2009	2010	Change From Same Month Last Year	2010 Change From Previous Month	Year To Date Change From Last Year
<b>Program Attendance</b>					
January	1,009	1,124	11.4%	37.6%	
February	1,643	1,509	-8.2%	34.3%	
March	1,834	2,231	21.6%	47.8%	
April	1,577	947	-39.9%	-57.6%	
May	1,543	297	-80.8%	-68.6%	
June	1,501	1,628	8.5%	448.1%	
July	1,509	1,193	-20.9%	-26.7%	
August	691	824	19.2%	-30.9%	
September	1,327	870	-34.4%	5.6%	
October	1,849	997	-46.1%	14.6%	
November	1,667	2,077	24.6%	108.3%	
December	1,003	766	-23.6%	-63.1%	
<b>TOTAL</b>	<b>17,153</b>	<b>14,463</b>			<b>-15.7%</b>

<b>Internet Sessions</b>					
January	4,082	3,756	-8.0%	-35.9%	
February	4,265	5,053	18.5%	34.5%	
March	5,851	6,021	2.9%	19.2%	
April	4,779	4,078	-14.7%	-32.3%	
May	4,435	4,244	-4.3%	4.1%	
June	5,673	5,281	-6.9%	24.4%	
July	5,039	5,325	5.7%	0.8%	
August	5,791	6,467	11.7%	21.4%	
September	5,481	4,828	-11.9%	-25.3%	
October	5,102	4,592	-10.0%	-4.9%	
November	5,752	5,594	-2.7%	21.8%	
December	5,859	4,050	-30.9%	-27.6%	
<b>TOTAL</b>	<b>62,109</b>	<b>59,289</b>			<b>-4.5%</b>