

Usage Summary
2009

	2008	2009	Change From Same Month Last Year	2009 Change From Previous Month	Year To Date Change From Last Year
April 2009 Overview					
Days Open	30	29	-3.3%	-6.5%	-0.8%
Visits	19,430	19,750	1.6%	-15.3%	15.7%
Circulation	30,606	33,239	8.6%	-7.8%	4.8%
Questions Asked	4,835	4,749	-1.8%	-26.8%	16.4%
Program Attendance	1,739	1,577	-9.3%	-14.0%	-0.3%
Internet Sessions	5,232	4,779	-8.7%	-18.3%	15.4%

Days Open					
January	30	30	0.0%	7.1%	
February	29	28	-3.4%	-6.7%	
March	30	31	3.3%	10.7%	
April	30	29	-3.3%	-6.5%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	119	118			-0.8%

Visits					
January	16,514	16,829	1.9%	17.2%	
February	14,917	18,288	22.6%	8.7%	
March	16,729	23,313	39.4%	27.5%	
April	19,430	19,750	1.6%	-15.3%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	67,590	78,180			15.7%

Circulation					
January	32,620	32,321	-0.9%	19.5%	
February	30,185	30,448	0.9%	-5.8%	
March	32,569	36,063	10.7%	18.4%	
April	30,606	33,239	8.6%	-7.8%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	125,980	132,071			4.8%

Usage Summary
2009

	2008	2009	Change From Same Month Last Year	2009 Change From Previous Month	Year To Date Change From Last Year
Questions Asked (not including Welcome Desk)					
January	3,668	4,080	11.2%	19.3%	
February	3,391	3,372	-0.6%	-17.4%	
March	4,164	6,489	55.8%	92.4%	
April	4,835	4,749	-1.8%	-26.8%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	16,058	18,690			16.4%

Program Attendance					
January	1,214	1,009	-16.9%	-24.2%	
February	1,320	1,643	24.5%	62.8%	
March	1,807	1,834	1.5%	11.6%	
April	1,739	1,577	-9.3%	-14.0%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	6,080	6,063			-0.3%

Internet Sessions					
January	4,299	4,082	-5.0%	8.9%	
February	3,696	4,265	15.4%	4.5%	
March	3,216	5,851	81.9%	37.2%	
April	5,232	4,779	-8.7%	-18.3%	
May					
June					
July					
August					
September					
October					
November					
December					
TOTAL	16,443	18,977			15.4%